When there's something dusty in your neighbourhood, WHO YOU GONNA CALL?

With the city-wide by-law (77-105) forbidding excess road dust and dust drag-out, the Hamilton By-Law Office should be your first contact for reporting. The Ministry of Environment can also serve as a helpful reporting agent if the company responsible for the drag-out is required to report to them (if you're not sure, you can call to find out).



Contact the Hamilton By-Law Office

If calling you will receive a recorded message that will prompt a selection. Select option one (1) for Environmental concerns.

If emailing, be sure to include your contact information, address of complaint, details about complaint (includes dates, times, etc.), and the nature of the complaint.

During regular office hours (Mon - Fri 8:30am - 4:30pm) **905-546-2782**

mle@hamilton.ca



Contact the MOE (Ministry of Environment)

Specify that you would like to lodge an official complaint—this ensures your concern is properly recorded. Be prepared to indicate the following with regards to any emission:

- Date and time of the occurrence
- Location and wind direction
- Colour + size
- Intensity (opacity)
- If using email, do not **cc:**, ensure address is within the **To:** line.

During regular office hours (Mon-Fri 9:00am-4:30pm) **MOE Hamilton District Office:**

905-521-7650

Outside regular office hours
MOE 24 Spills Action Center:
1-800-268-6060

moe.tips.moe@ontario.ca

